

Leadership Essential Conversations

Live Online Program



THIS PROGRAM IS FOR MANAGERS AND LEADERS WHO WANT TO CREATE MEANINGFUL CONVERSATIONS TO MANAGE THEIR WORKPLACE RELATIONSHIPS. THE LIVE MASTER CLASSES PROGRAM INCLUDE 4 X 90 MIN ONLINE CLASSES :

1. COACHING CONVERSATIONS

The evidence is out, the most sought after skills by employees is that managers have coaching skills. This class focuses on key coaching skills managers need to empower others and build relationships. The program includes listening skills and a format for essential coaching questions to provoke self-reflection.

2. GIVING FEEDBACK AND DIFFICULT CONVERSATIONS

It can be difficult to give feedback and create interactions that leave everyone empowered to take steps forward. In this class, we focus on learning a model of giving feedback that helps people be more receptive in receiving it while strengthening the relationship and taking responsibility for improving their performance.

3. EFFECTIVE ONE-ON-ONES CONVERSATIONS

The relationships you have with your team is at the core of productivity and engagement. In this class, we'll cover the different stages of delegation and how they can benefit you and your team, as well as the best practices for One-on-One conversations with your direct reports that will help you set expectations and enhance the rapport you have with everyone.

4. CAREER ENGAGEMENT CONVERSATIONS

Career development conversations are crucial to the growth of our team members. This session provides managers with useful tools to help them initiate and engage in these vital conversations. Leverage coaching and communication techniques, managers will learn to explore team member's aspirations and goals, and develop strategies to align their goals with direction of the organization.

FORMAT—WHAT TO EXPECT

Classes are facilitated in small group format to enhance learning. The instructor guides everyone in active conversations favoring cross learning and engaging participants to share experiences and practice scenarios.

These highly interactive sessions are offered in 90 min highly interactive classes online, over several weeks to allow for practice and integration in the workplace.



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